

HAMPSHIRE CONTROLS CORP.



THE MISSION

Mothers' Milk Bank is a nonprofit that provides milk to at risk babies throughout the northeast. It does so with the help of moms whose donated milk is collected and put through a thorough testing and pasteurization process. Most of the milk goes to neonatal intensive care units for critically ill babies, and some goes to babies that have been discharged and returned home. The milk itself is the lifeblood of the organization and the hospitals rely heavily on the milk, meaning that the work of Mothers' Milk Bank literally saves babies lives and helps prevent irreprable damage.

THE NEED

In order to continue this essential work, the milk must be constantly refrigerated. Previously, the only system in place to ensure the refrigerators were running efficiently, were thermometers that required manual verification every few hours. When one of the refrigerators broke down and the "liquid gold" was lost, it was clear that some sort of automated monitoring system was needed.



HAMPSHIRE CONTROLS CORP. ALERT MONITORING SYSTEM

"They (Hampshire Controls) were able to really customize a solution for us. I was able to let them know what we needed and what we wanted and they were able to customize a solution that has worked really well."

-Cynthia Cohen, Director of Client Relations

Mothers' Milk Bank Northeast

Mothers' Milk Bank relies on the monitoring and peace of mind provided by Hampshire Controls' products to help save lives

When Mothers' Milk Bank Northeast had the chance to move into a larger office in 2013, they knew they had to change some of the ways they did things. Because of the size of the new facility, their old temperature monitoring system (which had failed them in the past) could not keep up and thus a new, automated system was needed.

This is what started Cynthia Cohen's search for a temperature monitoring system that could send alarm notifications to workers, should the refrigerators and freezers fail. After tireless internet searches and consulting with other milk banks, such as Mothers' Milk Bank of North Texas, it was clear that one monitoring system stood above the rest, and that was Hampshire Controls' Alert Monitoring System. Integration of this product would be crucial in preventing the loss of future milk, which is the entire backbone of the organization and is help saving the lives of countless babies. Once Cynthia got in contact with the team at Hampshire Controls, she knew she had made the right choice. Hampshire Controls visited the milk bank location and set up

the equipment, helped resolve issues in regards to the facilities Wi-Fi, and ever since have been consistently available to answer questions.

Since the implementation of the monitors at Mothers' Milk Bank Northeast, there has not been a single instane of lost milk. There have been meltdowns and failures of refrigeration equipment, but the text alerts and alarm notifications have kept the materials from spoiling. When asked about the experience working with Hampshire Controls, Cynthia responded "Their (Hampshire Controls) systems have really saved us, it's been really amazing. They have been wonderful to work with, I can't recommend them highly enough." <u>Hampshire Controls has numerous</u> monitoring systems and is always <u>ready and willing to</u> work with an organization to customize and implement a solution to fit their needs. Contact the Hampshire Controls team at 603-749-9424 today!

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